

Neighbourhood health now

The digital roadmap for delivering neighbourhood services today

Summary briefing
November 2025

Executive summary

The NHS is at a critical juncture. While the Government's '10 Year Health Plan for England' sets a bold vision for the NHS, immediate action is needed to avoid further fragmentation and delays while delivering benefits for today's patients. Feedback Medical, in partnership with PPL, has demonstrated through simulation that neighbourhood healthcare can be delivered now using existing technologies like Bleepa®.

We propose a list of practical considerations key to the delivery of neighbourhood healthcare, focused on four pillars:

- Funding
- Personnel and organisational management
- Data sharing and information governance
- Technology

The case for urgency

The NHS faces systemic challenges. Low productivity, high costs, staffing shortages, and fragmented care are all present throughout the system. A preventative, resident-centred model is essential, but while future generations may reap the benefits of healthier lifestyles and more proactive healthcare, today's residents require immediate improvements in out-of-hospital care.

Long-term visions are often debated, delayed, and diluted. Pilot projects are often launched to 'test the waters' but delay real change. A digital-first approach is the only viable path to rapid transformation.

If we align technology, workforce, and local partnerships with purpose, we can create neighbourhood health systems that work for clinicians and communities alike.

Today, not a decade from now.

Dr Minesh Patel -
General Practitioner at Moatfield
Surgery and senior leadership team
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Primary Care

Key recommendations

1. Funding

- Shift from siloed budgets to resident-centred funding models.
- Enable multi-year, recurrent funding for digital infrastructure and workforce development.
- Support cross-sector collaboration with pooled budgets and shared outcomes.
- Introduce outcome-based incentives and avoid duplication across care settings.

2. Workforce & organisational management

- Assign local NHS bodies responsibility for local strategy, training and garnering support for new technologies.
- Ensure technology is intuitive and efficient, reducing operational burden.
- Support integrated health organisations, once established, with national contracts and funding to accelerate deployment.
- Use programmes like Getting it Right First Time to address gaps in provision and enforce standards.

3. Data sharing & information governance

- Move beyond the concept of a single patient record to an informed resident view, accessible only to those with clinical need.
- Mandate interoperability standards across NHS systems.
- Empower integrated care boards to oversee local data-sharing agreements.

4. Technology

- Treat digital infrastructure as critical, not optional.
- Mandate procurement of platforms like Bleepa to enable real-time collaboration and unified resident views.
- Decide between central or local procurement to balance speed and flexibility.
- Mandate technology suppliers to develop clear guidance on API integrations across record systems.

Conclusion

Neighbourhood healthcare isn't some far-off idea. It's something we can start building right now. The technology is already here, and we've seen through real-world testing that it works. What's needed is clear direction and the will to get moving. If we put the right digital tools in place, we can connect services, ease pressure on hospitals, and improve care for patients.

Bleepa has shown it can help to do that.

Read the full
neighbourhood
health now white
paper.



Read the full
learnings from
the PPL London
neighbourhood
health simulation
report.



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